



FOR IMMEDIATE RELEASE (March 15, 2022) - Port Authority will provide free rides on all vehicles through the end of the day Sunday to acknowledge the challenges riders are facing with staffing shortages related to the agency's vaccine requirement.

Approximately 180 operators and 480 total employees will be held off work beginning Wednesday in violation of the agency's vaccine requirement. Although a portion of these employees are expected to return to work within the next two weeks, service disruptions are expected to continue.

Riders who have already purchased and have begun to use a 7-day or 31-day pass on their ConnectCard directly from Port Authority or a third-party retailer or have purchased and activated a 7-day or 31-day pass on a mobile ticketing application will automatically receive a complimentary 7-day pass.

Riders who have purchased and have begun to use a 7-day or 31-day pass on a Connectix should bring their Connectix to the Downtown Customer Service Center beginning Monday to receive a free 7-day pass.

Port Authority operators were instructed to give out free rides earlier today. The agency spent the day working with its third-party fare vendors to come up with a solution for riders who had already purchased and activated a fare product.

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