

# **Executive Summary**

# FY2020 Pandemic Related Service Changes Public Comment

Addendum Document to Title VI Analysis for November 2020 Major Service Changes
February 2022

Port Authority of Allegheny County

Planning & Service Development Department

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# I. BACKGROUND

# i. Resolution

## SUMMARY OF RESOLUTION

Authorization to Approve Title VI Analysis and Public Comment Period for Pandemic-Related Service Changes

Port Authority of Allegheny County (Authority) was organized and exists pursuant to the Second Class County Port Authority Act, as amended, to provide public transit services within and for Allegheny County. In accordance with Title VI of the Civil Rights Act of 1964, and related regulations adopted by the Federal Transit Administration (FTA), the Authority maintains a Title VI Program (Program) to ensure that individuals are protected from discrimination based upon race, color, and national origin in the provision of the Authority's public transit services.

Pursuant to applicable FTA regulations and Program, the Authority is required to conduct an analysis prior to implementing any major service changes to determine whether any such major service changes would have a disparate impact on the Authority's ridership based on race, color, or national origin, and if so, the means by which to mitigate such impact. The Authority is also required to conduct an analysis prior to implementing any major service changes to determine whether any such major service changes would disproportionately burden low-income populations, and if so, means by which to mitigate such impact. Regardless of the reason, FTA considers any major service change that lasts for 12 months or longer to be permanent in nature.

In November 2020, and as a direct result of the effects of the COVID-19 pandemic's drastic effects on ridership and riding patterns, the Authority implemented 20 major service changes that were at the time considered temporary in nature. Major service changes affect more than 30 percent of a route's weekly trips, directional miles or service hours and can also include the addition of a service day to a route. While the Authority still considers these pandemic-related service changes to be temporary in nature, the Authority must treat them as permanent for Title VI regulatory and Program and public comment purposes since they will remain in place for more than 12 months. Accordingly, the Authority has completed a Title VI major service changes service equity analysis for the pandemic-related changes that were made in November 2020 and continue to date (Title VI Analysis).

A copy of Title VI Analysis is attached as Exhibit A to the resolution. As more fully detailed in Title VI Analysis, and while some of the service changes made had a disparate impact on minority populations or put a disproportionate burden on low-income populations, the Authority's mitigating action is that it does not consider the service changes permanent in nature and will continue to monitor ridership and route performance and continue modifying service as ridership and riding patterns continue to change as the region continues to emerge from the pandemic.

This resolution approves and adopts the Authority's Title VI Analysis for the pandemic-related major service changes. This resolution also authorizes the Authority to conduct the required public comment period, including at least one public hearing, regarding the pandemic-related major service changes made in November 2020 and continuing to date.

# **RESOLUTION**

WHEREAS, Port Authority of Allegheny County (Authority) was organized and exists pursuant to the Second Class County Port Authority Act, as amended, to provide public transit services within and for Allegheny County; and

WHEREAS, the Authority maintains a Title VI Program (Program) to ensure that individuals are protected from discrimination based upon race, color, and national origin in the provision of the Authority's public transit services in accordance with Title VI of the Civil Rights Act of 1964 and related regulations adopted by the Federal Transit Administration (FTA); and

WHEREAS, pursuant to applicable FTA regulations and Program, the Authority is required to conduct an analysis prior to implementing any major service changes to determine whether any such major service changes would have a disparate impact on the Authority's ridership based on race, color, or national origin, and if so, the means by which to mitigate such impact. The Authority is also required to conduct an analysis prior to implementing any major service changes to determine whether any such major service changes would disproportionately burden low-income populations, and if so, means by which to mitigate such impact. Regardless of the reason, FTA considers any major service change that lasts for 12 months or longer to be permanent in nature; and

WHEREAS, in November 2020, and as a direct result of the effects of the COVID-19 pandemic's drastic effects on ridership and riding patterns, the Authority implemented 20 major service changes that were at the time considered temporary in nature. Major service changes affect more than 30 percent of a route's weekly trips, directional miles or service hours and can also include the addition of a service day to a route. While the Authority still considers these pandemic-related service changes to be temporary in nature, the Authority must treat them as permanent for Title VI regulatory and Program and public comment purposes since they will remain in place for more than 12 months; and

WHEREAS, accordingly, the Authority has completed a Title VI major service changes service equity analysis for the pandemic-related changes that were made in November 2020 and continue to date (Title VI Analysis). A copy of Title VI Analysis is attached as Exhibit A to this Resolution.

**NOW, THEREFORE BE IT RESOLVED**, that the Board hereby approves and adopts for the Authority Title VI Analysis for the pandemic-related major service changes made in November 2020 and continuing as of the date of this Resolution.

**FURTHER RESOLVED,** and as also required for major service changes considered permanent for FTA regulatory purposes, the Authority's chief executive officer, chief communications officer and/or chief development officer be, and hereby are, authorized to proceed with a public comment period commencing on December 1, 2021 and ending on February 1, 2022, which will include at least one public hearing, in a form and manner approved by counsel, to provide the public with the opportunity to comment on the pandemic-related major service changes more fully detailed in Title VI Analysis.

**FURTHER RESOLVED,** that the chief executive officer, chief communications officer and/or chief development officer be, and hereby are, authorized and directed to take any and all actions necessary and proper to carry out the purpose and intent of this resolution.

# ii. Need

In March 2020, the United States was hit by the COVID-19 coronavirus pandemic. As a result of this pandemic, both Port Authority's ridership dropped by more than 75%, and the agency struggled to fill service with Operators due to illness. Additionally, capacity restrictions were put in place on transit vehicles to limit the number of riders at any one time, creating strain on routes with significant continued ridership in communities with many essential workers.

In November 2020, Port Authority implemented 30 major service changes, 20 of which were directly in response to the ongoing pandemic. A major change is one that affects more than 30 percent of a route's weekly trips, directional miles or service hours. The intent of these changes was to rebalance service away from underused commute routes and toward routes serving low-income riders who were experiencing crowding and pass-ups on a regular basis. These 20 changes were considered temporary changes responding to COVID-19, and were anticipated to be returned to "normal" service levels following the winter 2020-2021 wave of the pandemic.

Throughout 2021, continued waves and troughs in the pandemic led the service development team to continually put on hold the return of service to the commuter routes, leading to the need to conduct a formal Title VI analysis in the fall of 2021 as the FTA considers changes lasting longer than 12 months to be "permanent" in nature and require analysis and formal process for input as defined by the agency. Although the FTA considers changes that remain in place for more than 12 months to be permanent, Port Authority is continuing to monitor ridership and route performance and plans to continue modifying service as ridership changes.

## II. COMMUNICATIONS

In November 2020 Port Authority implemented 20 (twenty) major service changes intended to temporarily rebalance service from underused commuter routes toward local routes that were experiencing pass-ups due to capacity restrictions.

On November 9, 2021 Port Authority released a statement indicating that Port Authority staff would present a resolution to the Authority's Planning and Stakeholder Relations Committee seeking approval of a Title VI analysis and a 60-day public comment period on service changes the agency implemented late last year.

November 19, Port Authority's Board approved the resolution authorizing the public comment period. The public comment period began December 1, 2021 and ended on February 1, 2022. A virtual public hearing information session occurred on Tuesday, January 11, 2022 from 5:30 to 7:00 p.m. A hybrid in-person/virtual public hearing was held on Thursday, January 27 from 3:00 to 6:30 p.m.

# i. Advertisements

Advertisements/notices about the proposed changes and public hearing/comment period were published in the Pittsburgh Post-Gazette, in the New Pittsburgh Courier, and online.

# 1. Newspaper

- a. Pittsburgh Post-Gazette
  - i. Thursday, December 2, 2021
  - ii. Thursday, January 6, 2021

(See Exhibit B for Tear Sheets of Advertisements)

(See Exhibit C for Affidavit of Distribution)

- b. New Pittsburgh Courier
  - i. Wednesday Tuesday, December -1-7, 2021
  - ii. Wednesday Tuesday, January 5 11, 2021

(See Exhibit D for Tear Sheet of Advertisement)

# 2. Online

a. Facebook

(See Exhibit E for Facebook Advertisements)

- i. Q&A Session (Facebook Ad 1): \$662.21
- ii. Public Comment Session (Facebook Ad 2): \$100

# ii. Brochure

- i. Sent to legislative offices:
  - 1. Senator Jim Brewster
  - 2. Senator Jay Costa

- 3. Senator Wayne Fontana
- 4. Senator Devlin Robinson
- 5. Senator Lindsey Williams
- 6. Rep Emily Kinkead
- 7. Rep Anita Kulik
- 8. Rep Anthony DeLuca
- 9. Rep Austin Davis
- 10. Rep Brandon Markosek
- 11. Rep Bud Cook
- 12. Rep Dan Deasy
- 13. Rep Dan Frankel
- 14. Rep Dan Miller
- 15. Rep Ed Gainey
- 16. Rep Carrie DelRosso
- 17. Rep Jessica Benham
- 18. Rep Jake Wheatley,
- 19. Rep Jason Ortitay
- 20. Rep Lori Mizgorski
- 21. Rep Michael Puskaric
- 22. Rep Robert Mercuri
- 23. Rep Sara Innamorato
- 24. Rep Summer Lee
- 25. Rep Natalie Mihalek
- 26. Rep Robert Matzie
- 27. Rep Timothy O'Neal
- 28. Rep Valerie Gaydos
- 29. Rep Nick Pisciottano
- ii. Available in Service Center, 623 Smithfield St, Pittsburgh, PA 15222, from December 1, 2021 to February 1, 2022

(See Exhibit F for Brochure)

# iii. Question & Answer

An informational session was held on Tuesday, January 11<sup>th</sup>, 2022, from 5:30pm – 7:00pm on Microsoft Teams. Members of the public had to sign up to attend the meeting via Port Authority's website. Participants were provided a brief overview of the November 2020 major service changes and given an opportunity to ask questions about the changes and/or the process of the public comment period and hearing. Participants were told that no comments would be recorded from the informational session, and that comments needed to be emailed, called in, or written in to the Port Authority (information was given as to how) to provide formal comment.

# III. PUBLIC COMMENT PROCESS

# i. Website

Beginning December 1, 2021 and ending on February 1, 2022, members of the public could review the service changes and submit comments through the Port Authority website at www.portauthority.org/comments

(See Exhibit G for a Website Screenshots)

A total of forty (40) individuals submitted forty-one (41) comments through the website. Generally, commenters were concerned about the loss of frequency, particularly on Route 58 Greenfield. A majority of the comments that were unrelated to these service changes called for enforcement of mask wearing and higher frequency of service on routes that were not affected by these changes.

Broad Comment Content	Number of Comments
Unrelated	20
Concerned about loss of frequency on Route 58 Greenfield	10
More engagement needed in advance of service changes	0
More transparent metrics for how service decisions are made	1
Higher frequency on routes with added service is positive	3
Concerned about loss of frequency on Routes 65, P7	0
More focus on those who cannot drive	1
Redistribute resources to where they are most needed	0
Return to previous service levels	6

Full comments available upon request.

# ii. Phone

Beginning December 1, 2021 and ending on February 1, 2022, members of the public could leave a message on a recorded line by calling 412-566-5335.

There were no voicemails received.

# iii. Written Comment

# i. Mail

Written comment could have been sent to Port Authority of Allegheny County, Attn: Service Change Comments, 345 Sixth Avenue, Third Floor, Pittsburgh, PA 15222. All comments must have been received at the above address by the close of business on February 1, 2022.

There were no written comments received.

# iv. Public Hearing

Port Authority conducted one public hearing over Microsoft Teams.

The hearings were covered by most major media outlets, including, but not limited to Pittsburgh Post-Gazette, KDKA-TV, WTAE-TV, WPXI-TV and others.

Members of the public were asked to register in advance in order to speak at the meetings.

American Sign Language interpreters were present and translated throughout each meeting.

**Service Change Hearing: January 27, 2022** 

3:00 pm - 6:30 pm

1. Total Commenters: Six (6)

2. Total Public Listeners: Fifty-eight (58)

3. Board Attendees: Five (5)

a. Jennifer Liptak, Vice Chair

b. Stephanie Turman

c. John Tague

d. Michelle Zmijanac

e. Jessica Walls-Lavelle

4. Total Port Authority Staff: Twelve (12)

The six (6) public speakers' comments broadly called for more upfront engagement prior to service changes being decided upon and greater transparency in metrics used to drive those decisions. A more detailed summary is below:

Broad Comment Content	Number of Comments
Unrelated to Hearing content	2
Concerned about loss of frequency on Route 58 Greenfield	2
More engagement needed in advance of service changes	3
More transparent metrics for how service decisions are made	2
Higher frequency on routes with added service is positive	1
Concerned about loss of frequency on Routes 65, P7	1
More focus on those who cannot drive	1
Redistribute resources to where they are most needed	1
Return to previous service levels	1

Full Transcripts available upon request.

# v. <u>Comment Summary</u>

Across all mediums, there were forty-six (46) total commenters.

Broad Comment Content	Number of Comments
Unrelated	22
Concerned about loss of frequency on Route 58 Greenfield	12
More engagement needed in advance of service changes	3
More transparent metrics for how service decisions are made	3

Higher frequency on routes with added service is positive	4
Concerned about loss of frequency on Routes 65, P7	1
More focus on those who cannot drive	2
Redistribute resources to where they are most needed	1
Return to previous service levels	7

# IV. SUMMARY

Port Authority is committed to continuing to balance service with the needs of the riders and returning service on routes with reductions when conditions allow. The agency will continue to look for opportunities to engage the public when possible about potential service changes, beyond what is required legally.

(See Exhibit A for Title VI Finding by Route)

# V. EXHIBITS

Exhibit A: Title VI Findings by Route	11
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Full comments & transcripts available upon request.

# **Exhibit A:** Title VI Findings by Route

Route	Type of Major Service Change	Change Category	Title VI Results
Route 1	Additional trips added to all service days	Addition of weekly trips	No impacts
Route 12	Additional trips added to all service days	Addition of weekly trips	No impacts
Route 38	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route 58	Reduction of weekday Service	Reduction of weekly trips	Disproportionate burden
Route 59	Addition of weekday Service	Addition of weekly trips	Both disparate impact and disproportionate burden, but positive change
Route 65	Reduction of weekday Service	Reduction of weekly trips	Disproportionate burden
Route 19L	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route G2	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route G3	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route G31	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route O1	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route O12	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route P12	Reduction of weekday Service	Reduction of weekly trips	Disparate impact
Route P13	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route P68	Extension of route on all service days	Extension of route	Disparate impact, but positive change
Route P7	Reduction of weekday Service	Reduction of weekly trips	Both disparate impact and disproportionate burden
Route P76	Reduction of weekday Service	Reduction of weekly trips	Disparate impact
Route Y1	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route Y45	Reduction of weekday Service	Reduction of weekly trips	No impacts
RED line	Addition of weekday Service	Addition of weekly trips	No impacts

# **Exhibit B:** Pittsburgh Post-Gazette Advertisements

# Biden: HIV/AIDS strategy needs to confront inequity









# Public Hearing & Comment Period for Pandemic-Related Major Service Changes

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# SELL US YOUR HOUSE



# CALL 724-201-9941



could not be happier. The price was very fair and everything was explained very clearly all the way through the process. Their service was great, as I did have maltiple prestiens and always received fast and thorough answers \*Some emails were actually answered within minutes! It was such a relief knowing that this sale was being handled by honest and knowledgable professionals. Recent Geogle Testimonial

# FAIR HONEST FAST

You Pick The Closing Day Make No Repairs, Sell AS-IS Pay No Commissions Or Fees We'll Even Help You Move!



# HOMEBUYERSOFPITTSBURGH.COM











# U.S. says it's applying lessons of Jan. 6 failings



## Public Hearing & Comment Period for Pandemic-Related Major Service Changes

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Traditional contemporary, fire Oriental wool & sik, overdyed & vintage... the Rug Studio has all the styles and catars you could ever need plus expert design services to help you make great decorating decisions.

> And the best part... Every Rug is 50-70% Off EVERYDAY!

The Rug Studio is located inside Today's Home 1840 Greentree Rood, Pittsburgh, PA 15220 - Coll 412-243-0505 - todayshomeinc.com Monday - Saturday 30am to Spm + Sunday Illam to Apm

# **Exhibit C:** Pittsburgh Post-Gazette Affidavit of Distribution

# Pittsburgh Post-Gazette

2201 Sweeney Drive Clinton, Pennsylvania 15026

# AFFIDAVIT OF DISTRIBUTION

STATE OF: PENNSYLVANIA

COUNTY OF: ALLEGHENY

CITY OF: PITTSBURGH

I, <u>Rob Anders</u>, being duly sworn on oath says he is and during all times herein stated has been the publisher of the publisher's designated agent in charge of the publication known as

# PITTSBURGH POST-GAZETTE ("Publisher")

and has full knowledge of the facts herein stated as follows: Print Advertising was distributed in accordance with the campaign dates indicated below

# Port Authority of Allegheny County

12/2/21 Ad # 4304224 \* 1/4 Page Vertical (3 x 9.79") ROP Print Advertisment (Main News)

Rob Anders

Senior Manager, Advertising Operations

Subscribed and sworn to before me

This O6 day of December, 2021

Notary Public

Commission Expires: December 4, 2024

Notary Seal:

Commonwealth of Pennsylvania - Notary Seal Patricia A. Haluka, Notary Public Allegheny County My commission expires December 4, 2024

Commission number 1387348 Member, Pennsylvania Association of Notaries

# **Exhibit D:** New Pittsburgh Courier Advertisements

be at radio stations are learning that today's younger listeners have no problem listening to miline-based programs more than atterestrial-based ones. It's given top management food for thought — 'hmm, maybe we should see who's creating a buzz online, and offer them employments our platform."

In March 2009, Jackson reated J.R. Sport Brief m YouTube, where he spressed that Major League Baseball slugger fary Sheffield should reire, hang it up as he approached 40 years old. As it turned out, Sheffield was as signed by the New York Mets the following month, played 100 games, hit just 10 home suns, and then called it a rareer.

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J.R. JACKSON hosts a natioanally syndicated sports show, "J.R. Sport Brief," weeknights at 10 p.m. on CBS Sports Radio. It can be heard in Pittsburgh on 93.7 The Fan. (Photo by Rob Taylor Jr.)

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# Public Hearing & Comment Period for Pandemic-Related Major Service Changes

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Accordingly, Port Authority is conducting a public comment period fur the purpose of receiving public comments regarding Port Authority's pandemic-related major service changes.

receiving public comments regarding Prof Authority's pandemic related major servi PUBLIC COMMENT PERIOD Begins 9 AM (EST) on Wednesday, December 1, 2021 and end as 15 PM on Bussday, February 1, 2022.

Public comments will be accepted via the following methods:

1. Written comment of mine at www.purtarthority.or.g/comments

2. Written comment of the 3 William and delivery to:
Port Authority of Allieghent County
After. Service Change Comments
Heinz 57 Centra, 345 Stiff Avenue, Third Floor
Pittoburgh, PN 15222

3. or by calling 412-566,5335 and leaving a message on a recorded line.

In addition to receiving public comment online, via U.S. mail or hand delivery or by calling and leaving comments on a recorded line. Port Authority will also hold a public hearing to receive oral public comment on the pandemic-related major service changes:

PUBLIC HEARING (IM-PERSON AND ONLINE) Thorsday, Jausey 27, 2022

3 PM to 6:30 PM (EST) — cral comment to be received both in-person and online Physical Location. Perl Arthoryt of Allegheny County Neal Holmes Beard Broom

345 Sight Avenue, Fifth Floor Phistory PA (1522)

Online Hearing Link. To be provided upon completion of registration to provide oral comment. Register: Online at www.portauthority.org/comments or call 412.442.2000 to testify by 5 PM (EST) on Teesday, January 25, 2022. In-person COVID requirements: Mask required.

Oral testimony will be limited to three minutes per speaker. To request special accommodations, please contact Port Authority at the Customer Service number listed below no later than 5 PM (EST) on Thursday, January 13, 2022.

All hearings will be recorded and transcribed by a court reporter and made part of Port Authority's official records.

During the public comment period and prior to the public hearing taking place on January 27. Port Authority will also host an online informational session to further discuss and answer questions concerning the pandemic-related major service changes:

INFORMATIONAL SESSION (ONLINE ONLY) Tuesday, January 11, 2022 5:30 PM (EST) to 7 PM (EST)

Register to attend the virtual meeting at www.portauthority.org/commonts by 5 PM on Monday, January 10, 2022. To request special accommodations, please contact Customer Service at the number below no later than 5 PM (EST) on Tuesday, December 28, 2021.

If time permits, questions will be taken live at the end of the informational session For more information, call Customer Service at 412.442.2000 (TTY 412.231.7007) or visit www.portauthordv.prg/comments

Summary of Port Authority of Allegheny County Pandemic-Related Major Service Change

Major Service Change Type	Transit Reutes Effected
Addition of all service day trips	1, 12
Addition of weekday trips	59, RED -
Route extension	P68
Reduction of weekday trips	38, 58, 65, 19L, G2, G3, G31, O1, O12, P12, P13, P7, P76, Y1, Y45

PortAuthority.org



# **Public Hearing & Comment Period for** Pandemic-Related Major Service Changes

In November 2020, as a direct result of the effects of the COVID-19 pandemic's drastic effects on ridership and riding patterns, Port Authority of Allegheny County implemented 20 major service changes (as more fully summarized below) that were considered temporary at the time these changes were made. Major service changes affect more than 30 percent of a route's weekly trips, directional miles or service hours and can also include the addition of a service day to a route Although the Authority-still considers these pandemic-related service changes to be temporary in nature, the Authority must treat them as permanent for Federal Transit Administration regulatory purposes at this time

Accordingly, Port Authority is conducting a public comment period for the purpose of receiving public comments regarding Port Authority's pandemic-related major service changes.

PUBLIC COMMENT PERIOD Begins 9 AM (EST) on Wednesday, December 1, 2021 and ends at 5 PM on Tuesday, February 1, 2022.

Public comments will be accepted via the following methods:

1. Written comment online at www.portauthority.org/comments

- 2. Written comment sent by U.S. mail or hand delivery to: Port Authority of Allegheny County Attn: Service Change Comments Heinz 57 Center, 345 Sixth Avenue, Third Floor Pittsburgh, PA 15222
- 3. Or by calling 412.566.5335 and leaving a message on a recorded line.

In addition to receiving public comment online, via U.S. mail or hand delivery or by calling and leaving comments on a recorded line, Port Authority will also hold a public hearing to receive oral public comment on the pandemic-related major service changes:

PUBLIC HEARING (IN-PERSON AND ONLINE) Thursday, January 27, 2022

3 PM to 6.30 PM (EST) — oral comment to be received both in-person and online Physical Location: Port Authority of Allegheny County Neal Holmes Board Room 345 Sixth Avenue, Fifth Floor Pittsburgh, PA 15222

Online Hearing Link: To be provided upon completion of registration to provide oral comment. Register: Online at wave, portauthority org/comments or call 412.442.2000 to testify by 5 PM (EST) on Tuesday, January 25, 2022. In-person COVID requirements: Mask required

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Summary of Port Authority of Allegheny County Pandemic-Related Major Service Changes

Major Service Change Type	Transit Routes Effected
Addition of all service day trips	1, 12
Addition of weekday trips	59, RED
Route extension	P68
Reduction of weekday trips	38, 58, 65, 19L, G2, G3, G31, O1, O12, P12, P13, P7, P76, Y1, Y45

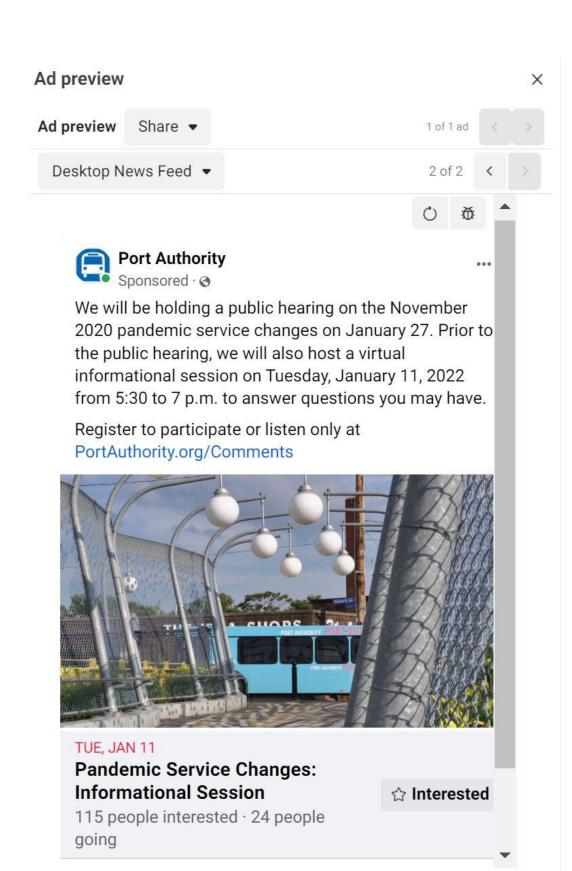
PortAuthority.org



**MAYOR ED GAINEY** 



# **Exhibit E:** Facebook Advertisements





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Port Authority will be holding a virtual public hearing on Thursday, January 27, 2022 from 3-6:30pm on the service changes that were implemented in November 2020 as a result of the pandemic. Visit

PortAuthority.org/Comments to register to provide your comments at the public hearing, or to sign-up to listen only.

If you are unable to attend, visit PortAuthority.org/Comments to learn more about how to submit your comments online, via phone, or through U.S. mail.



THU, JAN 27 AT 3 PM

Pandemic Service Changes: Virtual Public Hearing

☆ Interested

126 people interested · 18 people going

# Exhibit F: Brochure

# **Public Hearing & Comment Period for Pandemic-Related Major Service** Changes

PortAuthority.org

## Public Hearing & Comment Period for Pandemic-Related Major Service Changes

In November 2020, Port Authority implemented 30 major service changes in response to the sharp decline and shift in ridership patterns resulting from the still-organing global pandemic, and to provide more robust weekend service. A major change is one that affects more than 30 percent of a route's weekly trips, directional miles or service hours.

supercorn or a notes weekey trup, enectional mines or service notes:

The Authority's Board approach off of the hundres; — the weekend enrice additions—in July 2020. The remaining 20 changes—five of which were additions to service and 15 of which were reductions in service—were intended to temporarily rebalance service from underessed communior rootes toward local notes that were experiencing pass-up one to expensive restrictions.

Although Part Authority Std. Considers there changes to be temporary, because the punchers has standed longer than 12 months, the agency is required by the Federal Transit Administration to conduct a formal Title VI analysis and hold a public hearing.

is required by the Federia Tananta Maninistration to conduct a formal Title VI analysis and hold a public housing.

Accordingly Pich Authority's conducting spelic housing and comment proint for the purpose of receiving public comment regarding.

Port Authority's pradictive: estated major service changes.

PUBLIC COMMENT PERIOD Segres SMM STS on Viberteesity, December 1, 2021 and ends at SPM on Tuesday, February 1, 2022.

PUBLIC COMMENT PERIOD Segres SMM STS on Viberteesity, December 1, 2021 and ends at SPM on Tuesday, February 1, 2022.

PUBLIC comments of the accepted via the Delivering nethods:

2. Without comment cast by QS and to hand selectly to:
Plant Authority of Allippiery Country
Alts. Service Change Comments

Heins ST Coster, SSS Schill Avenue, Third Floor

Philosophy RM 1522; or

1. Ond comment by calling or by calling or by calling or by calling and leaving a message on a recorded line.

In addition to receiving public comment entine, via U.S. mail or hand deliver and by calling and leaving comments on a recorded line.

Part Authority will also hold a public hearing to receiv and public comment on the parademic-related major service changes:

PUBLIC MEARINE OF RESISON AND ONLINE Through, Samany 27, 2022 C

Pril Actionity with seel total a place reading in science on a punch comment on the place PDRUCE READING (IEEE/SEE) AND ON URLIN Through, January 7,1222.

3.PM 16.6. SEP DRIST — and comment to be received both in person and online Physical Carlot Res — and comment to be received both in person and online Physical Carlot Res — and comment to be received both in person and online Need Holmes Board Room.

3.6. Seath Avenue. Erth Floor Pithstooph, PA 15222.

Online Hearing Link: To be previded upon completion of registration to provide oral public comment Register: Online at https://www.portauthority.org/comments or call 412.442.2000 to testify by 5 PM EST on Tuesday, January 25, 2022. In person COVID Registeries The Sake required

Oral testimony will be limited to three minutes per speaker. To request special accommodations, please contact Port Authority at the Customer Service number listed below no later than 5 p.m. EST on Thursday, January 13, 2022.

All hearings will be recorded and transcribed by a court reporter and made part of Port Authority's official records.

During the public comment period and prior to the public hearing taking place on January 27, Port Authority will also host an online informational session to further discuss and answer questions concerning the pandemic-related major service changes:

INFORMATIONAL SESSION (ONLINE ONLY) Tuesday, January 11, 2022 5:30 PM EST to 7 PM EST

Register to attend the virtual meeting at https://www.portauthority.org/comments by 5 PM on Monday, January 10, 2022. To request special accommodations, please contact Clusterner Sovice at the number below no later than 5 PM EST on Monday, December 26, 2021. If time permits, registrion will be taken they at the end of the informational session.

For more information, call Customer Service at 412.442.2000 (TTY 412.231.7007) or visit https://www.portauthority.org/comments

## Major Service Changes and Findings by Route

•			
Route	Type of Major Service Change	Change Category	Title VI Results
Route 1	Additional trips added to all service days	Addition of weekly trips	No impacts
Route 12	Additional trips added to all service days	Addition of weekly trips	No impacts
Route 38	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route 58	Reduction of weekday Service	Reduction of weekly trips	Disproportionate burden
Route 59	Addition of weekday Service	Addition of weekly trips	Both disparate impact and disproportionate burden, but positive change
Route 65	Reduction of weekday Service	Reduction of weekly trips	Disproportionate burden
Route 19L	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route G2	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route G3	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route G31	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route 01	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route 012	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route P12	Reduction of weekday Service	Reduction of weekly trips	Disparate impact
Route P13	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route P68	Extension of route on all service days	Extension of route	Disparate impact, but positive change
Route P7	Reduction of weekday Service	Reduction of weekly trips	Both disparate impact and disproportionate burden
Route P76	Reduction of weekday Service	Reduction of weekly trips	Disparate impact
Route Y1	Reduction of weekday Service	Reduction of weekly trips	No impacts
Route Y45	Reduction of weekday Service	Reduction of weekly trips	No impacts
RED line	Addition of weekday Service	Addition of weekly trips	No impacts
Route Y45	Reduction of weekday Service	Reduction of weekly trips	No impacts

25

# Exhibit G: Website Content



Port Authority implemented 20 temporary major service changes in November of 2020 in response to the sharp decline and shift in ridership patterns resulting from the still-ongoing global pandemic. Although the Authority still considers these changes to be temporary, because they have lasted more than 12 months, Port Authority is required by the Federal Transportation Administration to hold a public comment period and conduct a Title VI analysis.

A summary of the changes can be found in the Title VI Service Analysis below.

Title VI Service Analysis (3.2MB)

The public comment period on these changes will begin at 9 a.m. on Wednesday, December 1, 2021 and end at 5 p.m. on Tuesday, February 1, 2022.

A virtual public hearing was held on Thursday, January 27, 2022, from 3 to 6:30 p.m. All hearings were recorded and transcribed by a court reporter and made part of Port Authority's official records.

If you were unable to attend the public hearing, you can also provide comment by calling 412-566-5335 and leaving a message on a recorded line, or sending your comments via U.S. Mail or hand delivery to:

Port Authority of Allegheny County Attn: Service Change Comments Heinz 57 Center 345 Sixth Avenue, Third Floor Pittsburgh, PA 15222

You're also welcome to submit your comments on the changes below.

Port Authority also held a Q&A and information session on Tuesday, January 11, 2022. If you were unable to attend this meeting you can view the slideshow here

Major Service Change Type	Transit Routes Effected
Addition of all service day trips	1,12
Addition of weekday trips	59, RED
Route extension	P68
Reduction of weekday trips	38, 58, 65, 19L, G2, G3, G31, O1, O12, P12, P13, P7, P76, Y1, Y45

The public comment period extends from December 1, 2021 to February 1, 2022.

ast Name	
ip code	
Please provide your comment	