Technology Committee Meeting Minutes October 18, 2018

The meeting was called to order at 8:30 am in Port Authority's Neal H. Holmes Board Room at 345 Sixth Avenue, Fifth Floor, Pittsburgh, with the following in attendance:

Board Committee Members Board Members and Solicitor

Jennifer Liptek Michelle Zmijanac Robert Vescio Joel Lennen

Joel Lennen Ann Ogoreuc John Tague, Jr.

## **Opening Remarks**

Ms. Liptak stepped in for Committee Chair Mr. Vescio and she opened the meeting and welcomed those in attendance.

## Approval of Minutes from the September 20, 2018 Technology Committee Meeting

Ms. Liptak asked Committee members if there were any corrections to the minutes. There were none and members approved the minutes.

## Presentation - Payment Card Industry (PCI) Compliance for credit card transactions

- Mr. Nichols gave an explanation of the presentation for the (PCI stands for Payment Card industry Data Security Standards) we are talking about PCI compliance. It is maintained by the PCI Security Standards Council. As you see on the presentation there are different credit card symbols and logos, prior to 2004 each payment card brands had their own data security standards that had to be followed. In 2004 the Security Council came out with version 1.0 PCI, so they could consolidate the standards that each vendors had the same guidance from all of the payment cards. We are now on version 3.2.1 released in May 2018. From a Port Authority perspective an entity that accepts credit cards we are contractually now obligated to be PCI Compliance. There are penalties if you do not adhere by the PCI Compliance and if the company does get breached then it is the company's responsibility for any financial loss to the customer.
- <u>PCI</u>: Is separated into six controlling objectives and each of those are broken down into 12 requirements that have a bunch of sub-requirements. The project we are working on right now with PCI has 200 requirements. First thing is you have to maintain a secure network and protect card data at the Authority we have a third generation firewall. By contracting with Ideal Immigrations they offer security as a service. The Authority is not large enough to have a full time 24 hours security staff watching our network.
- <u>Maintain the Vulnerability management program</u>: When we started working on this project there was 21,000 vulnerabilities on the network, now we are down to 7,000. Card holder data network anything where payment data passes through out network.

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• Access Control: Through our contract with Ideal Immigrations, one of the things we have to do is limit our exposure and make things more secure with the Card Holder Data environment. Which is anything in any way that touches a machine that might process Card Holder Data or pass through it. Segmenting our network – it is like building a wall.

## Questions from committee, board members and others

- 1. Ms. Liptak asked what is JCB
  - a. Mr. Nichols answered that is a Japanese Bank
- 2. Ms. Liptak asked about the 7,000 vulnerabilities that the Authority has and how does that number compare to other agencies
  - a. Mr. Nichols answered that I don't know but in general a zero vulnerability account for the most part is not realistic.