

PRT Announces Feb. 18 Service Adjustments

<u>FOR IMMEDIATE RELEASE</u> (January 18, 2024) — Pittsburgh Regional Transit next month will reduce service on about 20 bus routes and the Red Line to improve service reliability and on-time performance, the agency announced today.

Most routes will experience minor trip time adjustments and some frequency changes on February 18. Sixteen bus routes will see routing changes.

The service reductions to 23 bus routes and the Red Line are aimed at improving service reliability and on-time performance by ensuring the number of drivers needed does not exceed the number of drivers available. Overall, the reduction represents about 1.5% of PRT service.

Like most other transit agencies across the country, PRT has been short staffed since the onset of the Covid-19 pandemic in 2020. Several changes PRT made to its hiring process over the last 18 months - including offering hiring bonuses and reducing the amount of time from application to employment - appear to be working; projections show hiring will outpace attrition in 2024.

Additional changes starting February 18:

The 26-Chartiers, 27-Fairywood, 29-Robinson, 31-Bridgeville, 67-Monroeville, 69-Trafford, G3-Moon Flyer, and G31-Bridgeville Flyer routings will change in downtown Pittsburgh.

A few weekday morning trips will be added to the 71B-Highland Park to address crowding.

The 2-Mount Royal, 6-Spring Hill, 12-McKnight, and 15-Charles will be extended to Penn Station to provide a better connection to the East Busway.

A few midday Blue Line trips will be moved to the evening to better align with rider demand.

After about <u>5:20 p.m.</u> on weekdays, the Silver Line will operate only between Washington Junction and Library Station. Riders traveling farther north can connect to the Blue Line at Washington Junction.

For a complete list of changes, visit www.ridePRT.org/ServiceUpdates.

Riders are encouraged to contact Customer Service with any questions at <u>412-442-2000</u>, on Twitter @PghTransitCare or on live chat at <u>www.ridePRT.org</u>.