

**FOR IMMEDIATE RELEASE** - Port Authority's Customer Service has successfully transitioned to working remotely and will resume regular hours of operation beginning Monday, May 4, 2020.

Customer Service representatives will be available from 6 a.m. to 7 p.m. on weekdays and 8 a.m. to 4:30 p.m. on weekends and holidays. Customer Service can be reached by calling 412-442-2000, on Twitter @pghtransitcare or via live chat at [www.PortAuthority.org](http://www.PortAuthority.org) during those hours.

The Downtown Service Center, located at 623 Smithfield Street, will continue to be open reduced hours, 8:30 a.m. to 4:30 p.m. on weekdays. The Downtown Service Center is closed on weekends and holidays. All visitors are required to wear masks.

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