

PortAuthority

FOR IMMEDIATE RELEASE (January 3, 2022) - As the Omicron variant of the coronavirus surges across western Pennsylvania, many Port Authority bus and light rail trips have been affected by a pandemic-related operator shortage.

The omicron variant has clearly taken its toll on Port Authority employees, and the lack of operators is causing delays and longer-than normal wait times throughout the transit network. This shortage of operators is expected to continue until the rate of cases in Allegheny County subsides.

Port Authority asks for riders to be understanding, patient, and to allow for additional travel time.

Port Authority had 84 employees test positive in December and 28 employees test positive since January 1. A seventh Port Authority employee, a five-year bus operator, died on Saturday.

Riders are encouraged to contact Port Authority Customer Service for specific trips that are impacted throughout the day. Customer Service can be reached by phone at 412-442-2000, on Twitter @pghtransitcare or via live chat at www.portauthority.org.

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