



Pittsburgh Regional Transit

TO: Technology Committee  
Dr. Chris Brussalis  
Bobbie Fan  
Joe Totten

FROM: Tom Burgunder, Committee Chair

DATE: September 15, 2026

SUBJECT: Technology Committee Meeting – September 17, 2026

The next meeting of the Technology Committee is scheduled for Thursday, September 17, 2026, in the fifth-floor boardroom, and via Microsoft Teams, immediately following the Performance Oversight Committee meeting. The agenda is as follows:

1. Roll Call
2. Approval of Minutes of the July 16, 2026 Technology Committee Meeting.
3. Proposed Resolution:
  - a) Awarding of Bids (Justin Cava)
  - b) Authorization to Enter into an Agreement to Provide Learning Management Systems Services (Erik McKibben)
4. Adjourn

cc: Other PRT Board Members

**TECHNOLOGY COMMITTEE MEETING**

July 16, 2026

Board Committee Members

Tom Burgunder, Chair (in-person)  
Dr. Chris Brussalis (in-person)  
Bobbie Fan  
Joe Totten  
Jen Liptak

Other Board Member

Stephanie Turman (in-person)  
Tia McClenney (in-person)  
Senator Lindsey Williams  
Emma Shoucair  
Laura Sohinki

Approval of Minutes:

The minutes of the June 18, 2026 Technology Committee meeting were approved.

Proposed Resolutions:

The Technology Committee discussed one resolution for the Board's consideration.

It was reported that PRT is seeking approval to award a sole-source contract to Hitachi Rail for the continued maintenance and support of the software that operates the Operations Control Center, or OCC, at the South Hills Village facility. OCC is a critical component of the light rail system, managing essential functions including data and voice communications, video signals, and system monitoring and control.

Because the software is proprietary to Hitachi Rail, the company is uniquely qualified to provide the required maintenance, diagnostics, and technical support. These services are essential to maintaining the safe, reliable operation of the light rail network and minimizing service disruptions related to software issues. The recommended contract amount is not to exceed \$277,212 and includes an initial three-year term with two optional one-year extensions. Although the proposed pricing represents a 14 percent increase over the previous contract awarded five years ago, staff determined the costs to be fair, reasonable, and within budget.

The Technology Committee agreed to recommend approval of the sole-source contract with Hitachi Rail.

Presentation:

In addition to the resolution, the Committee received an overview of HASTUS, the enterprise software platform that supports transit planning, scheduling, and operations across PRT. Staff highlighted how various planning and scheduling modules are used to establish service levels, analyze ridership trends, support initiatives such as the Bus Line Refresh, develop operator schedules in compliance with the collective bargaining agreement, and optimize vehicle deployment and run times.

With no further business, the meeting was adjourned.

## **PROPOSED RESOLUTIONS**

## **AWARDING OF BIDS**

### **1. TX65 Modems**

Solicitation B26-35R was publicly advertised and ebusiness documents were distributed. A total of 602 suppliers were notified of the bid opportunity, six suppliers accepted the invitation, and six bids were received to provide antenna, switches and modems with Digi Remote Manager software for five years, with no renewal options available. This solicitation was issued as a category award.

**RECOMMENDATION:** That contracts be awarded to the lowest, responsive and responsible bidders as follows:

- SHI International. (Category: Routers, Line Items 1-6), in the estimated amount of \$887,077.75.
- ROK Brothers (Category Antenna, Line Item 7), in the estimated amount of \$170,527.50.
- Avail Technologies, Inc. (Category Switches, Line Item 8) in the estimated amount of \$36,292.75.

Price comparisons to the previous contract could not be made due to the addition of equipment on this solicitation and/or the change in line-item quantities that have a direct impact on the unit price bid for these modem components. However, all bids that are being recommended for award are favorable to the Independent Cost Estimate. As a result, staff has determined the pricing to be fair and reasonable and consistent with the funds budgeted.

### **2. Okta Adaptive MFA**

Solicitation B26-29 was publicly advertised, and ebusiness documents were distributed. A total of 1,280 suppliers were notified of the bid opportunity, four suppliers accepted the invitation, and four bids were received to provide Okta Adaptive Multi Factor Authentication over a three-year period, with no renewal options available.

**RECOMMENDATION:** That a contract be awarded to the lowest, responsive and responsible bidder, PhillyCom Inc., in the estimated amount of \$749,469.82.

This pricing represents a 33 percent increase over the previous contract prices for similar products three years ago. As PRT has increased the quantities requested by 160 percent, staff has determined the pricing to be fair and reasonable and consistent with the funds budgeted.

## **RESOLUTION**

**RESOLVED**, that recommendations as set forth in the report are accepted and that the chief executive officer, chief legal officer, chief innovation officer, chief financial officer and/or controller be, and hereby are, authorized and directed to execute such documents on behalf of Port Authority of Allegheny County d/b/a Pittsburgh Regional Transit as shall be required for the entry of proper contracts covering those items recommended for acceptance.

**Pittsburgh Regional Transit  
Procurement Summary**

September 25, 2026

| Item            | Description       | Number Of<br>Bids | Lowest Responsive Bidder | Award Amount   | 2nd Bidder<br>Amount | Annual Percentage Change to<br>Previous Purchase |
|-----------------|-------------------|-------------------|--------------------------|----------------|----------------------|--------------------------------------------------|
| 1               | Okta Adaptive MFA | 4                 | PhillyCom, Inc           | \$749,469.82   | \$776,707.38         | 33%                                              |
| 2               | TX65 Modems       | 6                 | SHI International        | \$887,077.75   | \$893,327.50         | N/A                                              |
|                 |                   |                   | ROK Brothers             | \$170,527.50   | \$199,618.25         |                                                  |
|                 |                   |                   | Avail Technologies, Inc. | \$36,292.75    | \$36,910.25          |                                                  |
| 3               |                   |                   |                          |                |                      |                                                  |
| 4               |                   |                   |                          |                |                      |                                                  |
| 5               |                   |                   |                          |                |                      |                                                  |
| 6               |                   |                   |                          |                |                      |                                                  |
| Total Purchases |                   |                   |                          | \$1,843,367.82 |                      |                                                  |

## SUMMARY OF RESOLUTION

### Authorization to Enter into an Agreement to Provide Learning Management Systems Services

#### Description

Port Authority of Allegheny County d/b/a Pittsburgh Regional Transit (PRT) requires a contractor to provide learning management systems (Services). The required Services include, but are not limited to, providing a Human Resources Information System compatible, user-friendly, and fully supported Learning Management System (LMS). The LMS will serve as the central platform for delivering, tracking, and managing a variety of training programs to meet the needs of employees, management, and leadership development initiatives. The proposed agreement will be for a three-year period with the option to extend the term of the agreement up to two additional one-year periods at the sole discretion of PRT.

#### Evaluation Committee

Consistent with PRT's Board-adopted Procurement Policy and Procedures for Competitive Negotiations for Professional and Technical Services, an Evaluation Committee (Committee) was convened to evaluate proposals and recommend the top-rated proposer to perform the Services. Committee was comprised of eight members, representing the Agency Innovation Services, Human Resources, Finance, and Operations Transportation Divisions.

#### Schedule

Request for Proposals No. 26-07 for Services was publicly advertised, and an informational meeting was held on June 18, 2026. A total of 13 proposals were received on July 10, 2026 by the designated time for the submission of proposals and were distributed to Committee.

#### Evaluation Process

Committee met to discuss and evaluate the proposals utilizing the rating criteria set forth in the RFP and determined which proposals were in the competitive range that could potentially be able to achieve top ranked status. Subsequently, Committee performed interviews with four potential top ranked proposers.

As a result of the review and evaluation of the proposals and the completion of the interviews, Committee identified Noverant, Inc., as the proposer with the highest rated proposal to perform Services.

Summations of the Committee for each of the proposers follows:

**NOVERANT, INC.**

Noverant, Inc. ("Noverant") is a LMS specialized firm based out of North Carolina. Noverant's experience record includes working with public sector firms, to include Chicago Transit Authority (CTA), State of Maine, and Hamilton County (Ohio). Noverant's project work plan described a customizable LMS that is device to device, which allows for on-the-go learning if necessary. The Project work plan is broken down into four phases over a 12 week period to allow for a stabilized roll-out and data migration. Key Personnel proposed includes a well-rounded team with good experience in the field.

Noverant's proposed Summary of Costs includes all costs associated with project delivery, including any necessary travel, communications, project management, software, cloud hosting, implementation activities and standing training and support. The costs were deemed fair and reasonable and were the lowest of the four proposers. Noverant did not propose the use of a Diverse Business for any portion of the work.

**ABSORB SOFTWARE:**

Absorb Software ("Absorb") is a LMS firm headquartered in Alberta, Canada, with offices throughout the continental United States and Canada. Absorb has experience working with public sector agencies and similar organizations. Absorb's project work plan proposed a customizable and portable LMS with a five-stage implementation process and an anticipated 10-to-12-week conversion schedule, which can be expanded if necessary. Proposed Key Personnel are qualified with good experience in the field.

Absorb's proposed Summary of Costs were the second lowest of the proposers and considered fair and reasonable. If PRT elects to include additional features the cost would increase which was a cause for concern. Absorb did not propose the use of a Diverse Business for any portion of the work.

**ADVANCE PROBLEM SOLVING, LLC:**

Advance Problem Solving, LLC (APS) is an educational technology and Software-as-a-Service (SaaS) company headquartered in Claremont California. APS has experience working with public sector firms. APS's project work plan proposed a nine-phase, 24-week implementation and migration schedule with established milestones throughout the process. The proposed Key Personnel listed have a good amount of experience in the field.

APS's proposed Summary of Costs is the second highest of the short-listed proposers and is considered fair and reasonable. The proposed pricing does not include reimbursable expenses, which could increase the total amount of the Agreement. APS did not propose the use of a Diverse Business for any portion of the work.

**SYNKRIOM:**

Synkriom, Inc. ("Synkriom") is a digital transformation and information technology consulting firm headquartered in New Jersey. Synkriom has experience with several public sector firms, to include Orange County California and GSA. Synkriom's project work plan proposed a customizable system with a seven-phase implementation process and an anticipated 10-to-12-week conversion schedule. Synkriom proposes a team of key personnel that would have a good amount of experience in the field.

Synkriom's proposed Summary of Costs were the highest of the four proposers but were considered fair and reasonable and in line with the other proposers. Additional costs associated with travel, overhead, or support are not included in the proposed pricing. Synkriom did not propose the use of a Diverse Business for any of the work.

**Negotiations**

Negotiations with Noverant, Inc., have been initiated and are progressing on a proposed agreement to perform Services. A total not-to-exceed amount of up to \$157,400 is recommended for approval. The agreement will be for a three-year period with the option to extend the term of the agreement up to two additional one-year periods at the sole discretion of PRT.

9/25/26  
T. Burgunder

## RESOLUTION

**WHEREAS**, Port Authority of Allegheny County d/b/a Pittsburgh Regional Transit (PRT) requires the services of a contractor to provide Learning Management System Services (Services); and

**WHEREAS**, in order to obtain a qualified firm to perform Services, a Request for Proposals No. 26-07, detailing the required scope of Services was prepared and publicly advertised; and

**WHEREAS**, 13 proposals were received by the designated deadline of July 10, 2026, for Services, and PRT's duly appointed Evaluation Committee reviewed the proposals and conducted interviews with the highest-rated proposers; and

**WHEREAS**, following the completion of the evaluation process pursuant to the requirements of PRT's Procedures for Competitive Negotiations for Professional and Technical Services, the proposal submitted by Noverant, Inc., has been determined to be the highest rated proposal for the performance of Services; and

**WHEREAS**, negotiations with Noverant, Inc., have been initiated and are progressing on a proposed agreement to perform Services (Agreement); and

**WHEREAS**, a total not-to-exceed amount of \$157,400 is recommended for approval for Agreement to perform Services for an initial three-year term, with the option to extend the term of Agreement up to two additional one-year periods at the sole discretion of PRT.

**NOW, THEREFORE, BE IT RESOLVED** that the chief executive officer, chief human resources officer, chief innovation officer, chief financial officer and/or controller be, and hereby are, authorized to enter into Agreement with Noverant, Inc., in a form approved by counsel, to provide Services in an amount not-to-exceed \$157,400 for the initial three-year period with the option to extend the term of Agreement up to two additional one-year periods at the sole discretion of PRT, and also to take all such other actions necessary and proper to carry out the purpose and intent of this resolution.