Are you ready2ride®?

User Guide



PRT's mobile ticketing app offers a convenient way to purchase transit passes and access other important information so that you'll be ready to ride.

allegheny go

A service of Allegheny County Department of Human Services in partnership with Pittsburgh Regional Transit.

PRT®

Pittsburgh Regional Transit

Welcome aboard

With the Ready2Ride® app, you can select from a number of pass and ticket options valid for all PRT buses, light rail vehicles, and the Monongahela and Duquesne Inclines.

From the main menu, you can access other PRT resources including: TrueTime™ (real-time bus and light rail vehicle tracking), trip planning tools, fare information, scheduling and detour information, customer service and more.

To begin, download the Ready2Ride® app from the Apple Store or the Google Play store.

Using The Main Menu

TAP & RIDE
Load stored value to your account and use to purchase passes and tickets or pay as you go.

PAY AS YOU GO
Add money to your Ready2Ride™ account and scan the barcode on your mobile device to the validator when you board. The validator will deduct your discounted $1.35 fare directly from your account and you will receive unlimited transfers for the next three hours.

BUY TICKETS
Or choose from a number of pass and ticket options to meet your needs.

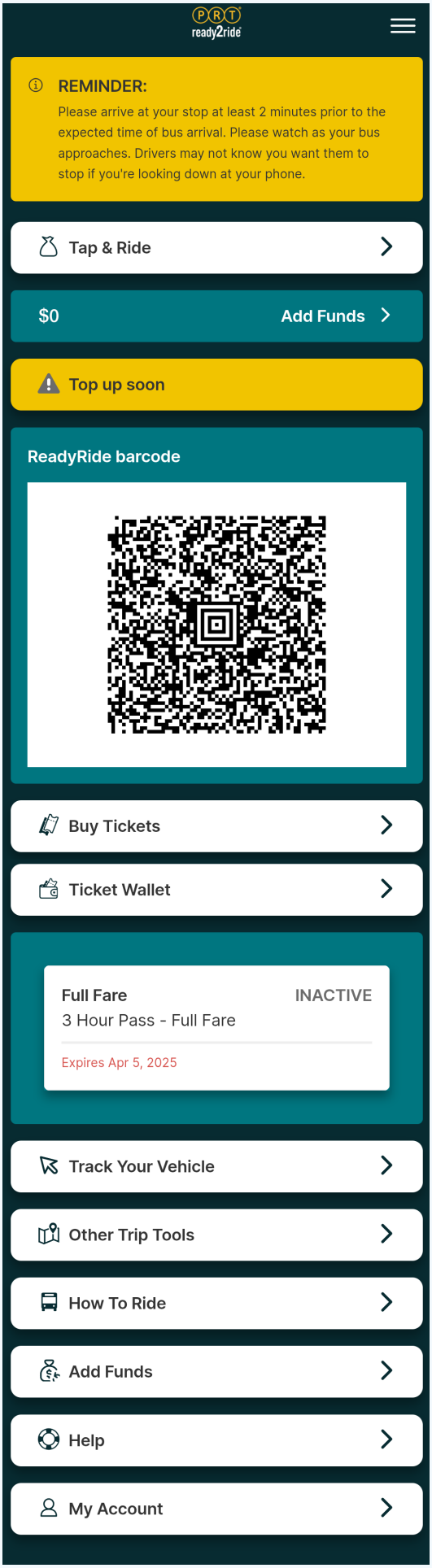
TICKET WALLET
View your list of pending passes and tickets available for use, as well as a detailed history of your prior purchases.

TRACK YOUR VEHICLE
Manage your time more efficiently by tracking your bus or light rail vehicle's exact location in real time and receive an estimated arrival time for your stop.

OTHER TRIP TOOLS
Use these tools to help plan your next trip, locate a route schedule, review detours that may affect your trip and more.

HOW TO RIDE
Learn the basics of riding the bus, a light rail vehicle or the Monongahela Incline, as well as details about our airport service.

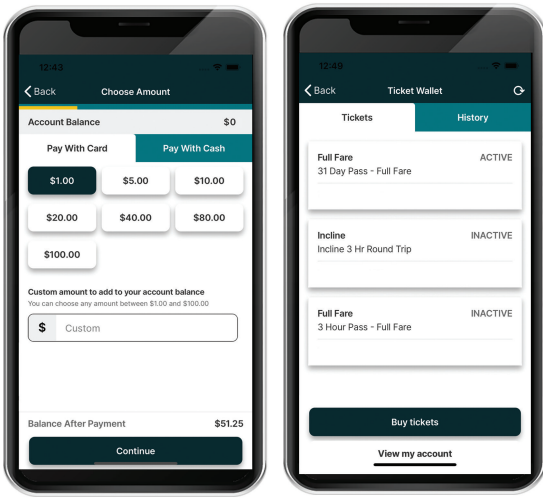
HELP
Contact PRT Customer Service, review fare information and get answers to your transit questions.



LOADING STORED VALUE USING THE READY2RIDE® APP

You can easily check your account balance and add funds. Use the convenient preset amounts or enter a specific amount you want to add to your account. Select your payment method, accept, and you're ready to go.

1. Click the "Add Funds" button located on the main menu.
2. Choose a preset amount or select the "Custom" button to type in an amount. Then, select the "Continue" button.



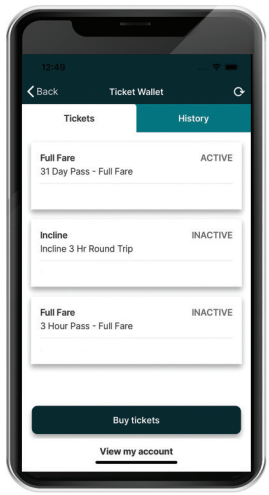
3. Select the payment method.
4. Enter the security code and the "Accept & Pay" button to complete your transaction. You will receive a message confirming your Stored Value purchase.

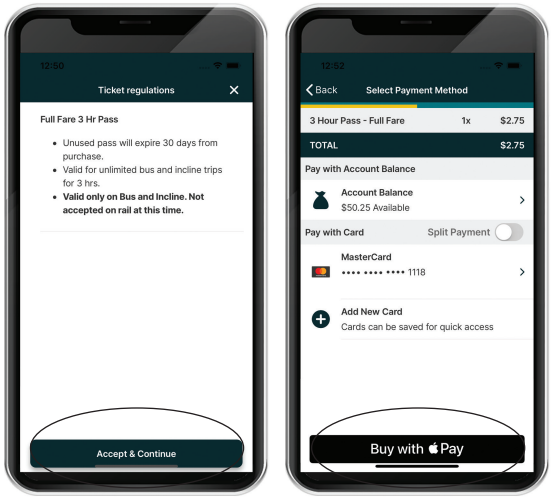
ACTIVATING YOUR PASS OR TICKET IS QUICK AND EASY

Your mobile ticket or pass must be activated and ready to scan before boarding the vehicle or entering the station platform.

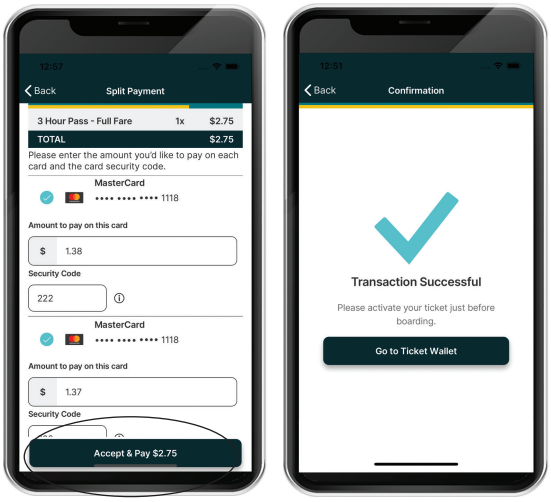
Passes will remain active during the entire validation period.

1. Click on the "Ticket Wallet" button on the main menu.
2. Select the ticket(s)/pass(es) you'd like to use.
3. Click "Accept & Continue" on the next screen.
4. Select the "Pay with Account Balance" button to use previously purchased stored value. Enter a new card information and select "Accept and Pay" button or select a saved card and press the "Continue" button (bottom right).





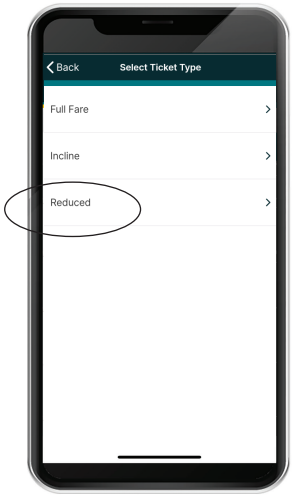
5. Enter your credit card security code then press the "Accept & Pay" button to complete your transaction. You'll receive a message confirming your transaction was successful.



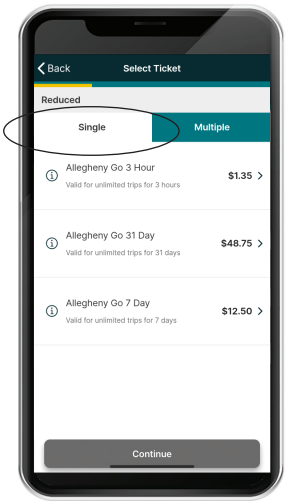
BUYING A PASS OR TICKET USING THE READY2RIDE® APP

For most riders, the option to purchase a pass or ticket from their mobile device is very convenient. In just a few steps, we'll show you how easy it is to make a purchase.

1. Click on the "Buy Tickets" button located on the main menu.



2. Select from the ticket type options available on your account. Then, choose to purchase a single ticket or multiple tickets.



Single Ticket Menu shown

3. Once you see the screen confirming the pass you've selected, tap the "Accept and Continue" button at the bottom of the screen.

4. Review the ticket information screen and click on the "Activate Ticket" button.

5. You will then receive a bar code to scan on the validator.





6. Scan the bar code at the validator on the vehicle.



Translation?
¿Traducción? 需要翻譯？
ترجمة Traduzione? अनुवाद
412.442.2000

Only Use Cash?

readyCA$H
Your cash2mobile ticketing solution.

No problem. Conveniently add cash to your Ready2Ride® account on your smartphone and purchase a mobile ticket to pay your fare.

Scan QR code for retailers near you.

ready2ride®
Plan. Pay. Go. Mobile.

For more information about the Ready2Ride® app, visit **ridePRT.org** or call PRT Customer Service at **412.442.2000**.

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