

Proposed Service Changes to ACCESS ADA Program

The Crisis

State funding has not kept up with the public transportation funding needs, resulting in a budget deficit for Pittsburgh Regional Transit (PRT) of over \$100 million next year, and increasing every year following. Without additional state funding, **PRT is no longer able to provide the current level of ACCESS ADA Program service.** PRT bus and light rail service would be reduced by up to 35%.

Proposed service changes to be effective February, 2026 include:

Decreased Hours of ACCESS Service: No ACCESS or PRT Service after 11 p.m.
ADA Fare Increases

Current One-Way Fare	Proposed One-Way Fare
\$3.15	\$3.90
\$3.90	\$4.50
\$5.25	\$6.00

ADA Service Area Changes

What is required

ADA law requires transit authorities to offer complementary paratransit service (ACCESS) alongside fixed route service (PRT bus and T) to ADA-eligible individuals, but only in those places and at those times when fixed route service is available. The ADA defines the service area for complementary paratransit as any location within three-fourths of a mile on each side of an operating non-commuter fixed route or rail station. PRT's ACCESS service currently exceeds the minimum requirements for the service area.

Current level of ACCESS ADA Service

Currently ADA eligible riders can travel to and from locations outside the ADA service area, to and from any location in Allegheny County and still receive the ADA protections of requested trips guaranteed within an hour of the time requested.

What will Change

Under this proposal, the ACCESS ADA service area will be scaled back to the minimum required by law. This means that trips where either the pick-up or drop-off location are outside the ADA service area will be subject to trip denials, time changes, and standing order restrictions. Coupled with PRT's proposed fixed route reductions, this will leave about 62% of Allegheny County outside of the ACCESS ADA service area, and therefore without ADA guarantees.

You can view an interactive map of the proposed ADA service area changes at rideprt.org/funding-crisis, or call the ACCESS main office at **412.562.5353** or **(TTY 711)** for more information.

Changes to PRT Service

- Increase in fare from \$2.75 to \$3.00
- Elimination of 40 bus routes and the Silver Line
- Reduction in service frequency on 53 bus routes and the Red Line
- No service after 11 p.m.

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You Can Make a Difference

Use your voice! Provide testimony at one of three public hearings listed below, or submit a comment by phone, in writing, or online. The public comment period is open between **March 31, 2025 and June 18, 2025**.

Tuesday, April 29, 2025

David L. Lawrence Convention Center
Pittsburgh Ballroom, 3rd Floor
1000 Ft. Duquesne Blvd., 15222
9 a.m. to 1 p.m. and 3 p.m. to 7 p.m.

Tuesday, May 6, 2025

Soldiers & Sailors Memorial Hall
Auditorium, 1st Floor
4141 Fifth Ave., 15213
9 a.m. to 1 p.m. and 3 p.m. to 7 p.m.

Thursday, June 12, 2025

David L. Lawrence Convention Center
Pittsburgh Ballroom, 3rd Floor
1000 Ft. Duquesne Blvd., 15222
9 a.m. to 1 p.m. and 3 p.m. to 7 p.m.

If you wish to testify at one of the three public hearings, you are encouraged to pre-register online at linktr.ee/PRTpublichearings or by calling **412.566.5187 (TTY 412.231.7007)** from 9 a.m. to 3 p.m. on weekdays. Oral testimony will be limited to 3 minutes.

Comment by Mail

Pittsburgh Regional Transit
Attn: Funding Crisis
345 Sixth Ave. 3rd Floor
Pittsburgh, PA 15222

Comment Online

rideprt.org/funding-crisis

Comment by Phone

412.566.5525

Questions

If you have questions about these proposed changes or how to provide comment, you may call the main ACCESS Program office at **412.562.5353 (TTY 711)** or PRT Customer Service at **412.442.2000 (TTY 412.231.7007)**. You can also visit rideprt.org/funding-crisis for more information.



Pittsburgh Regional Transit

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