



Pittsburgh Regional Transit

TO: Technology Committee
Dr. Chris Brussalis
Bobbie Fan
Joseph Totten

FROM: Tom Burgunder, Committee Chair

DATE: January 20, 2026

SUBJECT: Technology Committee Meeting – January 22, 2026

The next meeting of the Technology Committee is scheduled for Thursday, January 22, 2026, in the fifth-floor boardroom, or via Microsoft Teams, immediately following the Performance Oversight Committee meeting. The preliminary agenda is as follows:

1. Roll Call
2. Approval of Minutes of the November 13, 2025 Technology Committee Meeting.
3. Proposed Resolutions:
 - a. Awarding of Bids (Justin Cava)
 - SysAid (Cloud Annual) ITSM
 - b. Authorization to Enter into Agreements with a Pool of Firms to Provide AIS Technology Consulting Services (Erik McKibben)
4. Adjourn

cc: Other PRT Board Members

TECHNOLOGY COMMITTEE MEETING
November 13, 2025

DRAFT

Board Committee Members
Tom Burgunder, Chair (in-person)
Dr. Chris Brussalis (in-person)

Other Board Member
Tia McClenney

Approval of Minutes:

The minutes of the September 18, 2025 Performance Oversight Committee meeting were approved.

Proposed Resolution:

The Committee first reviewed one bid for PRI and auxiliary telephone services to Verizon Business Services MCI WorldCom under a State Costars contract. The bid was determined to be in accordance with PRT's procurement policies and procedures and the price both fair and reasonable.

The Technology Committee agreed to recommend the award of the item as listed in the resolution for the total amount of \$100,386.

Presentation:

The Committee received a presentation of the Ready/Fare Public Promotion Plan.

With no further business, the meeting was adjourned.

PROPOSED RESOLUTIONS

01/30/26
T. Burgunder

AWARDING OF BIDS

1. SysAid (Cloud, Annual) ITSM

Solicitation B25-23 was publicly advertised and ebusiness documents were distributed. A total of 1,324 suppliers were notified of the bid opportunity, three suppliers accepted the invitation, and three bids were received to provide SysAid ITSM software over a three-year period, with no renewal options available.

RECOMMENDATION: That a contract be awarded to the lowest responsive and responsible bidder, Digital Net Solution LLC d/b/a MarsBear Inc., in the estimated amount of \$166,666.95.

There has been no previous purchase of this equipment as PRT is transitioning from an on-premise system to a cloud-based version of this program. Staff have determined the pricing to be fair and reasonable, and consistent with the funds budgeted.

RESOLUTION

RESOLVED, that recommendations as set forth in the report are accepted and that the chief executive officer, chief legal officer, chief innovation officer, chief financial officer and/or controller be, and hereby are, authorized and directed to execute such documents on behalf of Port Authority of Allegheny County d/b/a Pittsburgh Regional Transit as shall be required for the entry of proper contracts covering those items recommended for acceptance.

SUMMARY OF RESOLUTION

Authorization to Enter into Agreements with a Pool of Firms to Provide AIS Technology Consulting Services

Description

Port Authority of Allegheny County d/b/a Pittsburgh Regional Transit (PRT) requires a pool of firms to provide Agency Innovation Services (AIS) Technology Consulting Services (Services) in the following categories: (1) Applications Support and Development; (2) Business Analytics; (3) Rider Centric Services including Intelligent Transportation and Vehicle Systems; (4) Telecommunications, Networks and Servers; (5) Audio-Visual; (6) 3D Printing; (7) Business Process, Infrastructure, Security Assessment and Related Information Technology Reviews/Assessments and General IT Advising; and (8) Temporary Consultants(each respective a Category).

PRT intends to enter into Agreements with a pool of up to five firms per Category. Services will be authorized by PRT through task-specific work orders on an as needed basis. Agreements will be for an initial four-year period with the option to extend the term of Agreements up to an additional two one-year periods, at the sole discretion of PRT.

Evaluation Committee

Consistent with PRT's Board-adopted Procurement Policy and Procedures for Competitive Negotiations for Professional and Technical Services, an Evaluation Committee (Committee) was assembled and convened to evaluate proposals and recommend the top-rated proposers to perform Services. Committee was comprised of seven voting members and one non-voting member and represented the Agency Innovation Services, Human Resources and Finance Divisions.

Schedule

Request for Proposals No. 25-11 (RFP) was publicly advertised, and an informational meeting was held on October 22, 2025. A total of 43 proposals were received on November 7, 2025 and were distributed to Committee.

Evaluation Process

Committee reviewed and evaluated the proposals utilizing the rating criteria set forth in the RFP. Based thereon, Committee determined that interviews were not necessary for the proposers. Therefore, as a result of the review of proposals, Committee, as set forth on Exhibit A to the resolution, identified the proposers with the highest rated proposals to perform Services in the respective categories.

Summation of the Committee's determination of the highest-rated proposers is as follows:

GNC Consulting, Inc. ("GNC") was selected as a top-rated firm for Categories One (1), Seven (7), and Eight (8) because GNC has relevant experience in these categories, providing various services under these categories for PRT in the past. GNC has assisted PRT with PeopleSoft application support and numerous system upgrades. Each project

was well planned and within budget. GNC's proposal featured thorough project work plans and organization and management plans which showcased their strategy to provide services. GNC proposed competitive rates for its submitted labor categories. In addition to being a certified Diverse Business (DB) firm itself, GNC has proposed the utilization of two DB subcontractors to support service delivery. GNC provided strong resumes and maintains a local presence and has provided robust technology consulting to PRT in the past.

IT Works dba Volanno ("Volanno") was selected as a top-rated firm for Categories One (1), Two (2), Three (3), Four (4), Five (5), Seven (7), and Eight (8) because Volanno has significant experience supporting PRT in its current agreement across the categories for which the firm proposed. Volanno also has a proven record providing PRT with resources, possessing a wide range of skills, including analysis and creation of replacement specifications for very particular systems, like PRT's outdated phone and radio communications systems. Volanno has been a very flexible partner. Volanno's submitted work plan and organization and management plan were easy to follow and applicable to the categories proposed. Volanno proposed reasonable rates for its submitted labor categories. Volanno is a DB certified firm and proposed the usage of two subcontractors, one of which is DB certified.

IQ Inc. ("IQ") was selected as a top-rated firm for Categories One (1) and Eight (8) because IQ has successfully performed services in the proposed categories for PRT under its current agreement. Their proposal featured feasible project work, organization, and management plans that showcase an understanding of PRT's needs in both categories. IQ submitted strong resumes, featuring good depth of resources to be utilized by PRT. IQ and its proposed subcontractor are both certified DB firms.

Computer Aid, Inc. ("CAI") was selected as a top-rated firm for Categories One (1), Two (2) and Eight (8) because CAI offered strong and relevant experience in each category for which it proposed. CAI referenced providing requested services to similar transit-oriented public entities such as the Chicago Transit Authority, Pennsylvania Turnpike Commission, and others. CAI provided a clear five (5) phase project workplan showcasing its methodology for service delivery. CAI's organization and management plan was concise and featured a clear organizational chart. The resumes proposed by CAI showed solid experience performing relevant category services. Costs proposed by CAI were fair and reasonable. CAI proposed the utilization of two certified DB subcontractors.

22nd Century Technologies ("22nd Century") was selected as a top-rated firm for Categories One (1), Two (2), Four (4), and Seven (7) because 22nd Century possesses a strong experience record providing relevant category services to various public entities and transit agencies across the U.S., such as Dallas Area Rapid Transit, Metropolitan Transportation Authority, Port Authority of New York and New Jersey, and others. In addition to its strong client pool, 22nd Century offers strong partnerships with large software firms that PRT utilizes for several operations. 22nd Century's project work plan methodologies and organization and management plans demonstrated sufficient knowledge of business processes required by PRT. 22nd Century's proposed costs were

considered fair and reasonable. 22nd Century also proposed the utilization of a certified DB subcontractor.

Tryfacta, Inc (“Tryfacta”) was selected as a top-rated firm for Category Three (3) because Tryfacta displayed accomplished experience providing services in this category for public transit agencies such as Southern California Regional Rail Authority, Dallas Area Rapid Transit, and Sound Transit. Tryfacta’s submitted project work plan and organization and management plan were detailed and thorough. Tryfacta also proposed competent resumes along with appropriate labor categories and competitive rates, that were considered fair and reasonable. Tryfacta is a certified DB and will self-perform all services.

Smart Simple Solutions LLC (“SSS”) was selected as a top-rated firm for Categories Three (3), Four (4), Five (5), and Six (6) because SSS proposed good experience across these categories, providing services for public transit entities such as Southeastern Pennsylvania Transportation Authority, Jacksonville Transportation Authority, Long Beach Transit, Metropolitan Atlanta Rapid Transit Authority and others. SSS provided detailed and thorough project work plans and project organization and management plans, supported by strong resumes. SSS proposed relevant labor categories with fair and reasonable rates. SSS is a certified DB and proposed the utilization of six (6) subcontractors, some of which are also certified DB firms.

V Group Inc. (“V Group”) was selected as a top-rated firm for Category Four (4) because V Group and its proposed subcontractor, both certified DBs, have successfully provided services for this category to Philadelphia International Airport, Maryland Transportation Authority, and the County of Santa Clara. V Group’s proposed project work, organization, and management plans were sufficient in demonstrating knowledge of business processes. V Group’s proposed rates were considered fair and reasonable.

Solutions4Networks (“S4N”) was selected as a top-rated firm for Categories Four (4) and Five (5) because S4N proposed quality experience providing relevant services for several Pittsburgh based entities such as the Pittsburgh International Airport, Allegheny County, Airport Authority, Point Park University, and U.S. Steel. S4N’s submitted project work plan showcased a clear methodology, along with a sufficiently detailed organization and management plan. While S4N’s provided limited labor categories, their resumes offer strong experience. S4N is a DB certified firm and will self-perform all services. Their proposed rates were considered fair and reasonable.

Visual Sound was selected as a top-rated firm for Category Five (5) because Visual Sound has specialized in this category for over fifty-seven (57) years. Visual Sound showcased its experience providing category related services for both private and public entities such as the New York Power Authority, Hoosier Energy, Towson University, and others. They provided a concise project workplan and solid resumes that show they are able to successfully provide services for this category. Visual Sound, a certified DB, also proposed utilizing a certified DB subcontractor to assist in service delivery. Visual Sound’s proposed costs were slightly higher than other proposals but were determined to be fair and reasonable due to Visual Sound’s specialization in this category.

Securance Consulting ("Securance") was selected as a top-rated firm for Category Seven (7) because Securance has provided relevant services in this category for over twenty (20) years for various private and public entities. Securance has served PRT in the past, providing a Data Center and Future State Technology Assessment, and has similar clients in their portfolio, such as Lane Transit District, Dallas Area Rapid Transit, Valley Transportation Authority and others. Securance proposed a thorough project work, organization, and management plan that demonstrates an understanding of PRT's needs in this category. Securance provided strong resumes, showing capability to perform the required services. Securance is a certified DB and proposed utilizing a DB certified subcontractor. Their labor categories were relevant, and rates considered fair and reasonable.

Deloitte LLP ("Deloitte") was selected as a top-rated firm for Category Seven (7) because Deloitte is a large, multi-functional professional services organization with a long history of providing services in this specific category. Deloitte has actionable experience providing relative services for Southeastern Pennsylvania Transportation Authority, PennDOT, and the Pennsylvania Turnpike Commission. Deloitte provided a solid project work, organization, and management plan that is sufficient to provide services in this category. Deloitte proposed the usage of three (3) subcontractors, two (2) of which are certified as DB. Deloitte proposed relevant labor categories, and while their rates were slightly higher than others, however, those rates were determined to be fair and reasonable due to Deloitte's great depth of resources.

Compu-Vision Consulting Inc. ("Compu-Vision") was selected as a top-rated firm for Category Eight (8) because Compu-Vision brings twenty-five (25) years of relevant experience, providing services for public entities such as Washington Community Transit, the State of Massachusetts, and the Florida Department of Management Services. Compu-Vision provided a clear project work, organization, and management plan utilizing a straightforward methodology that is sufficient for PRT's needs in the category. Compu-Vision proposed resumes that show adequate depth of resources for this category. In addition to being a certified DB firm itself, Compu-Vision has proposed the utilization of a DB subcontractor. Compu-Vision's proposed rates were considered fair and reasonable.

Negotiations

Negotiations have been initiated and are progressing on proposed agreements among the pool of firms to perform the respective categories of Services. The total not-to-exceed amount for Services recommended for approval is \$11,680,000 and will be allocated by PRT on an as-needed basis through task specific work orders. Agreements will be for an initial four-year period with the option to extend the term of Agreements up to two additional one-year periods at the sole discretion of PRT.

DBE/DB

During the pendency of Committee's review of the proposals submitted to the RFP, and effective October 3, 2025, the United States Department of Transportation ("USDOT") adopted 90 FR 47969, Docket No. DOT-OST-2025-0897 ("IFR") which amended 49 CFR 26 ("USDOT DBE Policy"). The IFR has the effect of making Disadvantaged Business Entity ("DBE") contract goals inapplicable and DBE participation not counted toward DBE

goals, for all federally funded projects until the applicable Unified Certification Program has completed the reevaluation process required under USDOT DBE Policy. Notwithstanding the foregoing, the Commonwealth of Pennsylvania has not withdrawn diverse business ("DB") requirements for state funded projects where there is no federal funding.

RESOLUTION

WHEREAS, Port Authority of Allegheny County d/b/a Pittsburgh Regional Transit (PRT) requires a pool of firms to provide Agency Innovation Services (AIS) Technology Consulting Services (Services) in the following categories: (1) Applications Support and Development; (2) Business Analytics; (3) Rider Centric Services including Intelligent Transportation and Vehicle Systems; (4) Telecommunications, Networks and Servers; (5) Audio-Visual; (6) 3D Printing; (7) Business Process, Infrastructure, Security Assessment and Related Information Technology Reviews/Assessments and General IT Advising; and (8) Temporary Consultants.

WHEREAS, in order to obtain qualified firms to perform Services, a Request for Proposals No. 25-11 (RFP) detailing the required scope of Services was prepared and publicly advertised; and

WHEREAS, a total of 43 proposals were received on November 7, 2025, and were reviewed and evaluated by PRT's appointed Evaluation Committee in accordance with PRT's Board-adopted Procurement Policy and Procedures for Competitive Negotiations for Professional and Technical Services; and

WHEREAS, the proposals submitted by the firms shown on Exhibit A have been determined to be the highest-rated proposals for performance of the respective categories of Services based upon the evaluation criteria identified in the RFP; and

WHEREAS, negotiations with the firms shown on Exhibit A have been initiated and are progressing on proposed agreements to perform the respective categories of Services (Agreement) subject to final award approval by PRT's Board; and

WHEREAS, each Agreement would be for an initial four-year period, with the option to extend the term of Agreements up to two additional one-year periods, at the sole discretion of PRT.

WHEREAS, a total not-to-exceed amount of \$11,680,000, which would be allocated on an as-needed basis for Agreements through task specific work orders, is recommended for approval.

NOW, THEREFORE, BE IT RESOLVED that the chief executive officer and/or chief innovation officer and/or controller be, and hereby are, authorized to enter into Agreements with the pool of firms shown on Exhibit A, in a form approved by counsel, to provide the respective categories of Services, in the total not-to-exceed amount of \$11,680,000 to be allocated on an as-needed basis through task specific work orders, for an initial four four-year period with the option to extend the term of Agreements up to two additional one-year periods at the sole discretion of PRT, and also to take all such other actions necessary and proper to carry out the purpose and intent of this resolution.

EXHIBIT A

Contractors	Applications Support and Development	Category 1	Category 2	Category 3	Category 4	Category 5	Category 6	Category 7	Category 8
		Rider Centric Services including Intelligent Transportation and Vehicle Systems	Telecommunications, Networks and Servers	Audio-Visual	3D Printing	Business Process, Infrastructure, Security Assessment and Related Information Technology Reviews / Assessments and General IT Advising			Temporary Consultants
1 22nd Century Technologies Inc.	X	X		X				X	
2 Computer Aid, Inc.	X	X							X
3 Compu-Vision Consulting, Inc.									X
4 Deloitte Consulting, LLP	X							X	
5 GNC Consulting, Inc.	X							X	
6 IQ Inc.	X								X
7 IT WORKS! Db a Volanno	X	X	X	X	X			X	
8 Securance Consulting								X	
9 Smart Simple Solutions LLC		X		X	X			X	
10 Solutions4Networks				X	X				
11 Tryfacta, Inc.			X						
12 V Group Inc.				X					
13 Visual Sound, Inc.					X				

*NOTE: all proposers automatically entered into Category 8 - blank spots in Category 8 means proposer did not directly propose for Category 8