



Pittsburgh Regional Transit

STRATEGIC PLAN WORKPLAN
LEGAL DIVISON
Establish The Foundation
Year 1 (FY26)

YEAR 1 (FY26) ESTABLISH THE FOUNDATION

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SUPPORTER

Section

YEAR 1 (FY26) ESTABLISH THE FOUNDATION

Create Efficiency & Accountability

| OBJECTIVE (CEA #1) | | | | | | |
|---|------------|------------|------------------|-------------------|--------------------|--|
| Prioritize financial stability | | | | | | |
| STRATEGY (CEA 1.1) | | | | | | |
| Manage Cost | | | | | | |
| KEY PERFORMANCE INDICATORS (KPIs) | | | | | | |
| Amount of revenue, and cost savings | | | | | | |
| ACTION ITEMS TASKS | Start Year | Start Date | End Date | Champion Division | Supporter Division | Assigned To: |
| Identify significant revenue enhancements or cost savings | FY26 | 7/1/25 | 7/2/26 - Ongoing | Finance | All | Dave McCarthy/ Sean Trageser (Budget Operating Side) |
| ADDITIONAL NOTES | | | | | | |

YEAR 1 (FY26) ESTABLISH THE FOUNDATION

Grow Ridership

| OBJECTIVE (GR #2) | | | | | | |
|--|------------|---------------------------|----------|-------------------|--------------------|--------------|
| Expand access to service | | | | | | |
| STRATEGY (GR 2.2) | | | | | | |
| Address key operational space needs | | | | | | |
| KEY PERFORMANCE INDICATORS (KPIs) | | | | | | |
| Plan completion # of projects started | | | | | | |
| ACTION ITEMS TASKS | Start Year | Start Date | End Date | Champion Division | Supporter Division | Assigned To: |
| Complete Facilities Master Plan and Park and Ride Strategic Plan | FY26 | 7/1/25 (fall 23 -started) | 7/2/26 | Development | All | Seth Davis |
| ADDITIONAL NOTES | | | | | | |

YEAR 1 (FY26) ESTABLISH THE FOUNDATION

OBJECTIVE (GR #3)

Develop and build on existing partnerships in the community

STRATEGY (GR 3.1)

Partner with external stakeholders to increase transit-support in community

KEY PERFORMANCE INDICATORS (KPIs)

Comp plan(s) completion & # of transit supportive polices

| ACTION ITEMS TASKS | Start Year | Start Date | End Date | Champion Division | Supporter Division | Assigned To: |
|--|------------|------------|-------------|------------------------|------------------------|-----------------------------|
| Advocate for transit-supportive development across the region, working with partners to proactively influence important land-use and development decisions where appropriate | FY26 | Started | 7/2/26 – 28 | Development & Strategy | Legal, Comms & Finance | Derek Dauphin & Moira Egler |

ADDITIONAL NOTES

YEAR 1 (FY26) ESTABLISH THE FOUNDATION

Improve Service Quality

| OBJECTIVE (ISQ #1) | | | | | | |
|---|------------|------------|----------|-------------------|--------------------|----------------|
| Improve bus on time performance | | | | | | |
| STRATEGY (ISQ 1.1) | | | | | | |
| Optimize workflow in garages | | | | | | |
| KEY PERFORMANCE INDICATORS (KPIs) | | | | | | |
| Operator Logon % OTP % | | | | | | |
| ACTION ITEMS TASKS | Start Year | Start Date | End Date | Champion Division | Supporter Division | Assigned To: |
| Identify technology to support improvement of system OTP (including Operator's Logon), purchase/ implement a real-time dashboard and seek solutions to improve Operator logon % - auto logons | FY26 | 7/1/25 | 7/2/26 | Transportation | Legal & AIS | Charles Reeves |
| ADDITIONAL NOTES | | | | | | |

YEAR 1 (FY26) ESTABLISH THE FOUNDATION

Be A Good Neighbor

| OBJECTIVE (BGN #1) | | | | | | |
|--|------------|------------|----------|--------------------|--------------------|--------------|
| Prepare for climate and infrastructure resilience | | | | | | |
| STRATEGY (BGN 1.1) | | | | | | |
| Reduce waste and negative environmental impact on our region | | | | | | |
| KEY PERFORMANCE INDICATORS (KPIs) | | | | | | |
| # of projects completed with renewable sources | | | | | | |
| ACTION ITEMS TASKS | Start Year | Start Date | End Date | Champion Division | Supporter Division | Assigned To: |
| Transition to 100% renewable electricity sources by 2030 | FY26 | 7/1/25 | 6/30/30 | Strategy & Finance | Legal & AIS | Ryan Warsing |
| ADDITIONAL NOTES | | | | | | |

YEAR 1 (FY26) ESTABLISH THE FOUNDATION

OBJECTIVE (BGN #2)

Ensure service and processes are fair and balanced

STRATEGY (BGN 2.2)

Expand outreach and engagement with the Accessibility Community

KEY PERFORMANCE INDICATORS (KPIs)

TBA

| ACTION ITEMS TASKS | Start Year | Start Date | End Date | Champion Division | Supporter Division | Assigned To: |
|--|------------|------------|------------------|-------------------|--------------------|--------------|
| Implement Engagement Plan & Advisory Council by partnering with disability and other advocacy groups to co-create solutions that address the specific needs of individuals and those with disabilities. Partner with community organizations to help expand advocacy and educational efforts | FY26 | 7/1/25 | 7/2/26 - Ongoing | HR | Legal & Comms | AJ Conway |

ADDITIONAL NOTES

YEAR 1 (FY26) ESTABLISH THE FOUNDATION

Support Our Workforce

| OBJECTIVE (SOW #2) | | | | | | |
|---|------------|------------|----------|-------------------|--------------------|-------------------|
| Enhance workforce skills and adaptability | | | | | | |
| STRATEGY (SOW 2.2) | | | | | | |
| Enhance succession planning programs | | | | | | |
| KEY PERFORMANCE INDICATORS (KPIs) | | | | | | |
| TBA | | | | | | |
| ACTION ITEMS TASKS | Start Year | Start Date | End Date | Champion Division | Supporter Division | Assigned To: |
| Create a job shadow program whereby non-rep can volunteer or shadow all divisions | FY26 | Started | 7/2/26 | HR | All | Danielle Jacobson |
| ADDITIONAL NOTES | | | | | | |
| | | | | | | |

YEAR 1 (FY26) ESTABLISH THE FOUNDATION