



Pittsburgh Regional Transit

STRATEGIC PLAN WORKPLAN
LEGAL DIVISION
Establish The Foundation
Year 1 (FY26)

YEAR 1 (FY26) ESTABLISH THE FOUNDATION

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SUPPORTER

Section

YEAR 1 (FY26) ESTABLISH THE FOUNDATION

Create Efficiency & Accountability

OBJECTIVE (CEA #1)						
Prioritize financial stability						
STRATEGY (CEA 1.1)						
Manage Cost						
KEY PERFORMANCE INDICATORS (KPIs)						
Amount of revenue, and cost savings						
ACTION ITEMS TASKS	Start Year	Start Date	End Date	Champion Division	Supporter Division	Assigned To:
Identify significant revenue enhancements or cost savings	FY26	7/1/25	7/2/26 - Ongoing	Finance	All	Dave McCarthy/ Sean Trageser (Budget Operating Side)
ADDITIONAL NOTES						

Grow Ridership

OBJECTIVE (GR #2)						
Expand access to service						
STRATEGY (GR 2.2)						
Address key operational space needs						
KEY PERFORMANCE INDICATORS (KPIs)						
Plan completion # of projects started						
ACTION ITEMS TASKS	Start Year	Start Date	End Date	Champion Division	Supporter Division	Assigned To:
Complete Facilities Master Plan and Park and Ride Strategic Plan	FY26	7/1/25 (fall 23 -started)	7/2/26	Development	All	Seth Davis
ADDITIONAL NOTES						

OBJECTIVE (GR #3)

Develop and build on existing partnerships in the community

STRATEGY (GR 3.1)

Partner with external stakeholders to increase transit-support in community

KEY PERFORMANCE INDICATORS (KPIs)

Comp plan(s) completion & # of transit supportive polices

ACTION ITEMS TASKS	Start Year	Start Date	End Date	Champion Division	Supporter Division	Assigned To:
Advocate for transit-supportive development across the region, working with partners to proactively influence important land-use and development decisions where appropriate	FY26	Started	7/2/26 – 28	Development & Strategy	Legal, Comms & Finance	Derek Dauphin & Moira Egler

ADDITIONAL NOTES

Improve Service Quality

OBJECTIVE (ISQ #1)						
Improve bus on time performance						
STRATEGY (ISQ 1.1)						
Optimize workflow in garages						
KEY PERFORMANCE INDICATORS (KPIs)						
Operator Logon % OTP %						
ACTION ITEMS TASKS	Start Year	Start Date	End Date	Champion Division	Supporter Division	Assigned To:
Identify technology to support improvement of system OTP (including Operator's Logon), purchase/ implement a real-time dashboard and seek solutions to improve Operator logon % - auto logons	FY26	7/1/25	7/2/26	Transportation	Legal & AIS	Charles Reeves
ADDITIONAL NOTES						

Be A Good Neighbor

OBJECTIVE (BGN #1)						
Prepare for climate and infrastructure resilience						
STRATEGY (BGN 1.1)						
Reduce waste and negative environmental impact on our region						
KEY PERFORMANCE INDICATORS (KPIs)						
# of projects completed with renewable sources						
ACTION ITEMS TASKS	Start Year	Start Date	End Date	Champion Division	Supporter Division	Assigned To:
Transition to 100% renewable electricity sources by 2030	FY26	7/1/25	6/30/30	Strategy & Finance	Legal & AIS	Ryan Warsing
ADDITIONAL NOTES						

OBJECTIVE (BGN #2)

Ensure service and processes are fair and balanced

STRATEGY (BGN 2.2)

Expand outreach and engagement with the Accessibility Community

KEY PERFORMANCE INDICATORS (KPIs)

TBA

ACTION ITEMS TASKS	Start Year	Start Date	End Date	Champion Division	Supporter Division	Assigned To:
Implement Engagement Plan & Advisory Council by partnering with disability and other advocacy groups to co-create solutions that address the specific needs of individuals and those with disabilities. Partner with community organizations to help expand advocacy and educational efforts	FY26	7/1/25	7/2/26 - Ongoing	HR	Legal & Comms	AJ Conway

ADDITIONAL NOTES

Support Our Workforce

OBJECTIVE (SOW #2)						
Enhance workforce skills and adaptability						
STRATEGY (SOW 2.2)						
Enhance succession planning programs						
KEY PERFORMANCE INDICATORS (KPIs)						
TBA						
ACTION ITEMS TASKS	Start Year	Start Date	End Date	Champion Division	Supporter Division	Assigned To:
Create a job shadow program whereby non-rep can volunteer or shadow all divisions	FY26	Started	7/2/26	HR	All	Danielle Jacobson
ADDITIONAL NOTES						