FOR IMMEDIATE RELEASE (September 17, 2020) – Port Authority of Allegheny County on Thursday pledged to redistribute service to better serve customers and avoid missed trips during the ongoing COVID-19 pandemic.

The Authority also plans to add weekend service to several routes when the changes are made in November.

Overall, Port Authority will modify 55 schedules. Some of the changes will be permanent. Others are temporary due to COVID-19.

Permanent changes include an extension of the P68-Braddock Hills Flyer to serve Forbes Hospital in Monroeville, an extension of the 2-Mt. Royal to North Hills Village shopping center, and extending every trip on the Red Line to South Hills Village.

Temporary changes include additional trips on the 1-Freeport Road, 12-McKnight, 44-Knoxville, 51-Carrick and 59-Mon Valley.

Overall, Port Authority ridership remains 65-70 percent below normal, although some routes are nearing pre-COVID-19 ridership levels.

To best serve customers, Port Authority's Service Development team plans to reduce service on routes that are experiencing low ridership and redistribute those resources to increase frequency on routes that are experiencing higher ridership.

The goal of the changes is to meet demand where it is needed, increase system reliability and accommodate as many passengers that current conditions allow.

Full schedules for all the modified routes will be made available at www.PortAuthority.org a few weeks before they go into effect on November 22.

###