



Pittsburgh Regional Transit

## Planning & Stakeholder Relations Committee

April 20, 2023

### **Board Committee Members**

John Tague, Jr., Chair – in person  
Ann Ogoreuc – in person  
Stephanie Turman – in person  
Ali Doyle - virtual

### **Other Board Members**

Jennifer Liptak - virtual  
Michele Zmijanac - virtual  
Lori Mizgorski – virtual  
Jeff Letwin – virtual  
Nicholas Pisciotano - virtual

#### **1. Approval of Minutes**

The minutes of the March 16, 2023, Planning & Stakeholder Relations Committee were approved.

#### **2. Authorization to Approve Amended Transit Service Standards (Amy Silbermann, Director of Planning & Service Development)**

This resolution would update the service standards to help Pittsburgh Regional Transit set service goals, design and determine appropriate service levels, establish minimum service performance, and evaluate that performance to prioritize future modifications.

The standards are updated every two to three years – and they were last updated in 2019. The proposed updated standards are included as Exhibit “A” to the resolution in Members’ Board books.

Two types of changes are included – service design and service levels – which break down to:

- On-time performance
- Frequency
- Capacity
- Productivity
- and a proposal for a new standard – Out of service

Frequency for rapid service – light rail and busways – changed from 10 minutes to 15 minutes.

The 28X and P78 were reclassified from commuter to local service.

The 2, 15, 27, 44, 55, and 58 were reclassified from local to coverage service.

There was also a proposal to merge the 53 and the 53L, the 71 and P71, the P1 and P2, and the Y1 and Y46.

Out of service has been tracked internally for years but has not been part of the service standards.

Before the pandemic, PRT averaged less than 1% out of service. The proposed standard per the resolution will be set at 1.5%.

Finally, at the suggestion of the state auditors, the major service change process will be completed every 3 to 5 years rather than every year.

During the presentation of the resolution to the Committee, a question was raised as to whether there were any material changes to the service standards for ACCESS. The Committee recommended the resolution for consideration by the full board subject to receiving additional information from staff concerning same. After the meeting, staff provided the Committee with information confirming that there were no significant changes made to the service standards for ACCESS.

The resolution was recommended for approval by the full board.

With no further business, the Planning & Stakeholder Relations Committee meeting was adjourned.

The next meeting is scheduled for Thursday, May 18, 2023, in the fifth floor Board Room at Pittsburgh Regional Transit offices.