



Planning & Stakeholder Relations Committee

January 18, 2024

Board Committee Members

John Tague – virtual
Ann Ogoreuc – in person
Stephanie Turman – virtual
Ali Doyle – virtual

Other Board Members

Jennifer Liptak - virtual
Michele Zmijanac - virtual
Lori Mizgorski – virtual
Joe Totten – virtual
Jeff Letwin – virtual

1. Approval of Minutes

The minutes of the November 9, 2023, Planning & Stakeholder Relations Committee were approved.

2. Presentation of FY2023 Annual Service Report (Ellie Newman)

The report evaluates performance against service standards, using ridership, crowding, on-time performance and out-of-service information as well as equity and Title VI analysis.

The report found that ridership for FY23 (July 2022 to June 2023) totaled 36.9 million.

Ridership:

- 16% increase for bus
- 48% increase for light rail
- 10% increase for paratransit
- 52% decrease for the incline due to being closed for half the year.

On-time performance:

- Bus on-time performance decreased from 71% to 67%.
- Rail on-time performance increased from 83% to 87%.

The service standards, which were updated to reflect the post-pandemic reality, showed that many routes were underperforming with frequency and on-time performance, and will be prioritized for adjustments in FY24.

Out-of-service numbers were shown to be improving since peaking during the pandemic.

According to the Title VI evaluation, minority routes and low-income routes were more likely to be crowded, which could be addressed with larger vehicles and adding trips where feasible.

For FY24, planned changes include the implementation of the NEXTransit Downtown routing study, continued progress on the PRTX University Line, and the Bus Line Redesign planning project.

3. Presentation of February 2024 Services Changes (Phillip St. Pierre)

February 18, 2024, service changes were presented.

The plan consists of minor service reductions of approximately 1.5%, which allows for additional operators to assist with covering service when operators are out and will stabilize service (based on projections) for the rest of 2024 and beyond as the organization turns the corner with operator hiring.

- Routing changes: 2, 12, 15, 26, 27, 29, 31, 60, 67, 69, 74, 89, G3, G31, P76, Y46
- Running time adjustments: 14, 54, 55, 64, 74, 81, 83, 86, 87, 88, 89, Y46
- Frequency changes: 31, 51L, 53L, 56, 59, 64, 67, 69, 81, 83, 86, 87, 88, 93, G2, P10, P12, P16, P76, P78, Y45, Y47, Y49 and the Red Line
- Variant changes: 28X, 67, P10, P16, Y47, Y49, Silver
- Span of service changes: P16, P67, Y1, Blue
- Trip Time adjustments: 28X, 55, 59, 65, 69, 71, 77, 81, 82, 93, P12, P12, P16, P67, P71

With no further business, the Planning & Stakeholder Relations Committee meeting was adjourned.

The next meeting is scheduled for Thursday, February 15, 2024, in the fifth floor Board Room at Pittsburgh Regional Transit offices.