Pittsburgh Regional Transit (PRT) hereby gives public notice of its policy to assure full compliance with Title VI of the Civil Rights Act of 1964. PRT is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended.

No person or group of persons shall be discriminated against with regard to the routing, scheduling or quality of transportation service furnished by PRT on the basis of race, color or national origin. Frequency of service, age and quality of vehicles assigned to routes, quality of stations serving different routes and location of routes may not be determined on the basis of race, color or national origin.

Any person who believes that they have, individually, or as a member of any specific class of persons, been subjected to discrimination on the basis of race, color or national origin may file a complaint with PRT. A complaint must be filed within 180 days after the date of the alleged discrimination.

Any person who requires additional information concerning this notice or believes that they have been subjected to discrimination and would like to file a complaint should provide written notice to the PRT Customer Service Department at either the address or website listed below:

Customer Service Department
Pittsburgh Regional Transit
345 Sixth Avenue, 3rd Floor
Pittsburgh, PA 15222-2527
www.RidePRT.org